

Who will carry out the works?

This work is part of Surrey County Council's Better Roads Scheme.

The council's contractor Kier will be carrying out these works on our behalf.

Please keep this information leaflet in a safe place so you can refer to it.

Contact us

 www.surreycc.gov.uk/highways

 0300 200 1003 (Monday to Friday 8am to 6pm)

 Contact Centre, County Hall, Penrhyn Road,
Kingston upon Thames, Surrey KT1 2DN

Customer feedback

Your feedback on how these works are carried out will help us to continue to improve. Please quote 4821026 on any feedback you give. You can do this by completing our online form at www.surreycc.gov.uk/roadworks. Alternatively you may fill out the enclosed freepost feedback form.

Access for residents

Please show this leaflet when entering or leaving the site as it will be needed to show that you live in the areas affected by the works.

Keep up to date

Please check on roadworks.org where we will post information on any changes to this work. Please also follow @SurreyTravel on Twitter for more information.



IMPROVING SAFETY ON SURREY'S ROADS

Advanced warning

Safety Improvements:

Queen Marys Drive New Haw
Monday 14th March 2016
for approximately 3 days



Safety Improvement Works:

Start and finish dates:

14th - 16th March 2016

Times:

09.30am - 2.30pm only

What are we going to do?

- This is a scheme to install new speed cushions on Queen Marys Drive New Haw.
- Please note that these works may be delayed in periods of wet weather.
- Please look out for advance warning signs on site for any date changes or check on roadworks.org
- We apologise for the disruption this work may cause.



Traffic management

During this time Queen Marys Drive will be closed but access will be allowed for residents when it is safe to do so.

Keep up to date

Please check on roadworks.org where we will post information on any changes to this work. Please also follow @Surrey Travel on Twitter for more information.

Information for residents and businesses

Vehicle access

We will do our best to give you access to your home or business. Talk to a member of our staff on site about your access queries – talking to our staff can easily solve most issues.

Delays in work

In case of poor weather we might be delayed in our works. We will keep you updated on any changes on www.surreycc.gov.uk/roadworks or via the advance warning signs.

Parking

It is absolutely imperative to keep the road free from parked vehicles. Please park your vehicle off road or in another location otherwise your vehicle may be towed away.

Noise

There will be some noise but we will try and keep this to a minimum

Buses

We apologise if our works cause disruption to your bus service. Please check with the bus company for any alterations with the service during this time.

Bogus callers

We do not do private work. If anyone offers to do private work please contact Surrey Trading Standards on 0845 404 05 06 or visit www.surrey.gov.uk/stopcoldcallers

We thank you in advance for your cooperation and patience while we carry out these road works.