



# New Haw Community School

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21<sup>st</sup> October 2019

Dear Parents,

The staff and governors at New Haw Community School place great emphasis on the importance of maintaining a good relationship with parents and carers and are always ready to address any concerns you may have. The majority of parents are supportive of the school and value the importance of a good relationship between home and school.

However, we have recently experienced a minority of parents who resort to aggressive, intimidating and abusive behaviour in their interactions with school staff which is totally unacceptable.

School staff are expected to behave politely, courteously and professionally at all times, and we expect the same from parents and visitors to the school. Our staff have the right to feel safe at work, and violent, abusive and intimidating behaviour towards any member of the school community will not be tolerated. Where the behaviour of a parent or visitor is considered to be intimidating, aggressive or threatening, the school may ban them from the site.

I would like to signpost parents to our Parents' and Visitors' Behaviour Policy which gives further information on the expectations of the school and is also available on the school website.

Finally, please remember that, as adults, we should strive to set a good example to children at all times.

Yours sincerely

**Mrs M T Cahill**  
**Executive Headteacher**