



# New Haw Community School



## PARENTS & VISITORS BEHAVIOUR POLICY



## **Rationale**

At New Haw Community School, we value the positive relationships forged with parents and visitors to the school. We encourage close links with parents and the community and believe that pupils benefit when the relationship between home and school is a positive one. We also strive to make our school a place where as adults, we model for children the behaviour we teach and expect.

As a school we promote respect for all with whom we work, and celebrate differences in a positive manner. We place a high importance on good manners, positive communication and mutual respect. The vast majority of parents, carers and visitors to New Haw are keen to work with us and are supportive of the school.

However, on the rare occasions when a negative attitude towards the school is expressed, this can result in aggression, and verbal and/or physical abuse towards members of the school community. The governing body expects and requires members of staff to behave professionally in these difficult situations and attempt to defuse the situation where possible, seeking the involvement as appropriate of other colleagues. However, all members of staff have the right to work without fear of violence and abuse. We expect parents and other visitors to behave in a reasonable way towards members of school staff.

## **Aims**

It is our aim that all members of the school community treat each other with respect and ensure that our school is a safe and secure environment for all members of the community.

## **Expectation**

- That adults set a good example to children at all times, showing them how to get along with all members of the school and wider community.
- That no members of staff, parents or children are the victims of abusive behaviour or open to threats from other adults on the premises.
- Unacceptable behaviour will not be tolerated and will result in withdrawal of permission to be on the school premises.

## **Definition of unacceptable behaviour**

Types of behaviour that are considered serious and unacceptable and will not be tolerated include:

- shouting, either in person or over the telephone;
- inappropriate posting on social networking sites deemed as bullying;
- speaking in an aggressive or threatening tone;
- physically intimidating a member of staff, e.g. by standing very close to her/him;
- physical threats;
- the use of aggressive hand gestures/exaggerated movements;
- shaking or holding a fist towards another person;
- swearing;
- pushing;

- hitting, e.g. slapping, punching and kicking;
- spitting;
- racist or sexist comments;
- breaching the school's security procedures.

This is not an exhaustive list but seeks to provide illustrations of such behaviour.

- Section 547 of the Education Act 1996 makes it an offence for any person to be on school premises to cause or permit a nuisance or disturbance and allows for the removal and prosecution of any person believed to have committed an offence.
- School premises are private property and parents have been granted permission from the school to be on the premises. However, in the case of abuse or threats to staff, pupils or other parents, school may ban parents from entering the site.
- This also applies to all other individuals invited into the school for other reasons.
- School is not responsible for organising arrangements for children in the above circumstances. Parents will need to provide alternative arrangements for bringing their child into school.
- Parents, carers or other visitors exhibiting unacceptable behaviour could have a ban which prevents access to the school premises imposed on them.
- Should they ignore this ban, they would then become a trespasser on the school site.
- The Governing Body, in conjunction with the Headteacher, will take the lead in authorising the removal of a person believed to be causing a nuisance or disturbance, and, if necessary, will bring legal proceedings against them.
- The school reserves the right to take any necessary actions to ensure that members of the school community are not subjected to abuse.

**Unacceptable behaviour by parents, carers or visitors may result in the police being informed.**

Policy Adopted	Spring 2019
Next Review:	Spring 2021